



Physicians Committed
to Quality

monthly memo mvma ipa

An important announcement from Richard B. Toll, M.D., MVMA President

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MVP CoPlan 25/40 Clarification

MVMA has received several inquiries from our physicians and their office staff about how to apply the co-payments and co-insurance for MVP CoPlan 25/40. Please take the time to read the *Monthly Memo* article that explains this product in detail. The article provides helpful examples related to commonly asked questions. We understand that many times your office and billing staff are put in the position of explaining the particulars to your patients with regard to their health insurance coverage and financial responsibility. If you have questions, please contact the MVMA staff at **(518) 388-2461**. If your patients have questions about their benefits, please direct them to contact MVP's Member Services department at **1-888-687-6277**.

Mid-Level Services

We are beginning to see a slight improvement in claims submitted with the name of the physician or midlevel provider noted as the person who provided the service, rather than all services being billed under the physician's name or the head of the group. This is encouraging, but we are only scratching the surface. As our utilization reports become more refined, having the accurate data becomes increasingly important. Please work with your billing staff to ensure that the information is being submitted as required.

